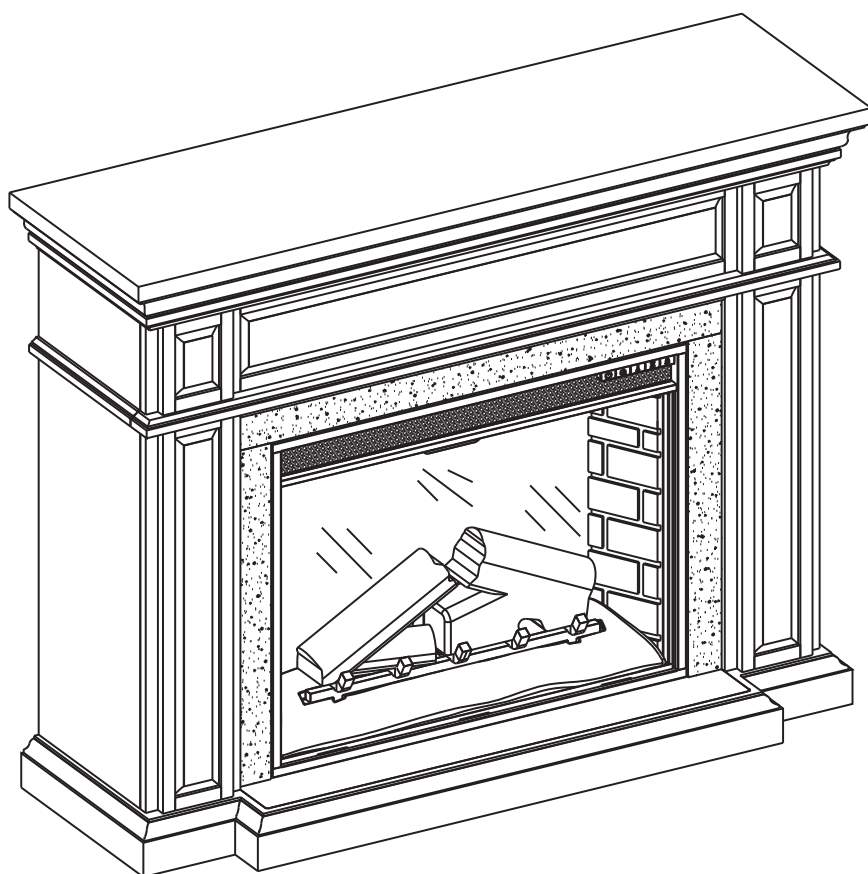


 **CHIMNEYFREE™**
A TWIN-STAR INTERNATIONAL BRAND

33WM1315



Requires-Electric Fireplace
Insert with Heater

Nécessite AUSSI un
foyer-insert électrique
avec chauffage

Necesitará, Además,
El Hogar Eléctrico
Con Calentador

www.tsicustomerservice.com



1-866-661-1218



Twin-Star International, Inc. Delray Beach, FL 33445

Made in China • Printed in China • Fabricado en China • Impreso en China • Fabriqué en Chine • Imprimé en Chine

THANK YOU!

Thank you for purchasing a Twin-Star International product, designed in the U.S.A. We hope it brings you many years of enjoyment. Please take a moment of your time to register your new purchase:

www.tsicustomerservice.com.

For new users simply select the category that applies to the product you've purchased and fill out the product registration form. Once the registration process is complete you will be able to:

- Register one or multiple products
- Order parts
- Download user manuals
- Request product information or assistance

When registering your product be sure to sign up for Twin-Star International updates, which will keep you informed of important service information, provide helpful tips about our products, and make it easier if you should ever have to contact our technical support group. Twin-Star International values your privacy and will never share your personal information with other organizations. The information you submit is used only for purposes of providing product related services to you.

If you are unable to register your product, please save your proof of purchase for part replacement purposes.

IMPORTANT:

Retain for future reference.
Read carefully.

MERCI!

Nous vous remercions d'avoir acheté un produit Twin-Star International, conçu aux États-Unis. Nous espérons qu'il saura vous procurer des années de satisfaction. Veuillez prendre un moment pour enregistrer votre nouvel achat :

www.tsicustomerservice.com.

Pour les nouveaux utilisateurs, sélectionnez simplement la catégorie qui s'applique au produit que vous avez acheté et remplissez le formulaire d'enregistrement du produit. Une fois le processus d'enregistrement complété, vous serez en mesure de:

- Enregistrer un ou plusieurs produits
- Commander des pièces
- Télécharger le manuel de l'utilisateur
- Demander de l'information ou de l'assistance sur le produit

Quand vos enregistrerez votre produit, assurez-vous de vous abonner aux mises à niveau de Twin-Star International, lesquelles visent à vous tenir au fait de toute information importante pour le service, à vous fournir des conseils utiles sur nos produits et à accélérer le processus si vous deviez contacter notre groupe de soutien technique. Twin-Star International se soucie de la protection de vos renseignements personnels et ne partagera jamais votre information personnelle avec d'autres organisations. L'information que vous soumettez est utilisée uniquement pour vous fournir des services en relation avec votre produit.

Si vous ne parvenez pas à enregistrer votre produit, s'il vous plaît gardez votre reçu comme preuve d'achat pour tout remplacement de pièces.

IMPORTANT:

Conserver pour référence future. Lisez correctement

GRACIAS!

Gracias por comprar un producto de Twin-Star International, diseñado en los EE.UU.

Esperamos que le brinde muchos años de disfrute. Por favor, tómese un momento de su tiempo para registrar su compra nueva: www.tsicustomerservice.com.

Para los usuarios nuevos, simplemente seleccione la categoría que se aplica al producto que ha comprado y rellene el formulario de registro del producto. Una vez finalizado el proceso de registro, usted podrá:

- Registrar uno o varios productos
- Realizar pedidos de piezas
- Descargar manuales de usuario
- Solicitar información o asistencia sobre el producto

Cuando registre su producto, asegúrese de suscribirse a las actualizaciones de Twin-Star International, las cuales le mantendrán informado sobre la información importante de servicio, le proporcionarán consejos útiles acerca de nuestros productos, y le facilitarán cuando tenga que contactar a nuestro grupo de soporte técnico. Twin-Star International valora su privacidad y nunca compartirá su información personal con otras organizaciones. La información que usted envíe sólo se utiliza para fines de proporcionarle servicios relacionados con los productos.

Si usted no puede registrar su producto, por favor guarde el comprobante de compra para el propósito de reponer piezas.

IMPORTANTE:

Conserver para futuras consultas. Lea cuidadosamente.

DEPENDABLE CUSTOMER SERVICE

Questions? Our experts are standing by to assist you at our toll-free help line. We can help you with assembly and, if necessary, replace damaged/missing parts. Assistance is available 7 days a week/24 hours a day/365 days per year.



NO NEED TO RETURN
TO STORE!



Contact us at:
www.tsicustomerservice.com
for troubleshooting and technical support.



1-866-661-1218



Please have your store receipt, instruction manual, and part number ready when you call.

UN SERVICE À LA CLIENTÈLE FIABLE

Vous avez des questions ? Nos experts attendent votre appel sur la ligne sans frais, pour vous aider dans l'assemblage et au besoin pour remplacer toute pièce endommagée ou manquante. L'assistance est disponible 7 jours par semaine, 24 heures par jour et 365 jours par année.



UN SERVICE À LA
CLIENTÈLE FIABLE!



Contactez-nous au:
www.tsicustomerservice.com
pour le service de dépannage et de soutien technique.



1-866-661-1218



Veuillez avoir en main, avant de nous contacter, la facture de votre marchand, votre manuel d'instruction et le numéro de pièce requise.

SERVICIO DE ATENCIÓN AL CLIENTE FIABLE

¿Preguntas? Nuestros expertos están a su disposición a través de nuestra línea de ayuda gratuita, para brindarle asistencia con el ensamblaje, y, si es necesario, para reemplazar las partes dañadas/perdidas. La asistencia está disponible los 7 días de la semana, las 24 horas del día, los 365 días del año.



NO ES NECESARIO DE-
VOLVERLO A LA TIENDA!



Comuníquese con
nosotros en:
www.tsicustomerservice.com
para solución de problemas y soporte técnico.

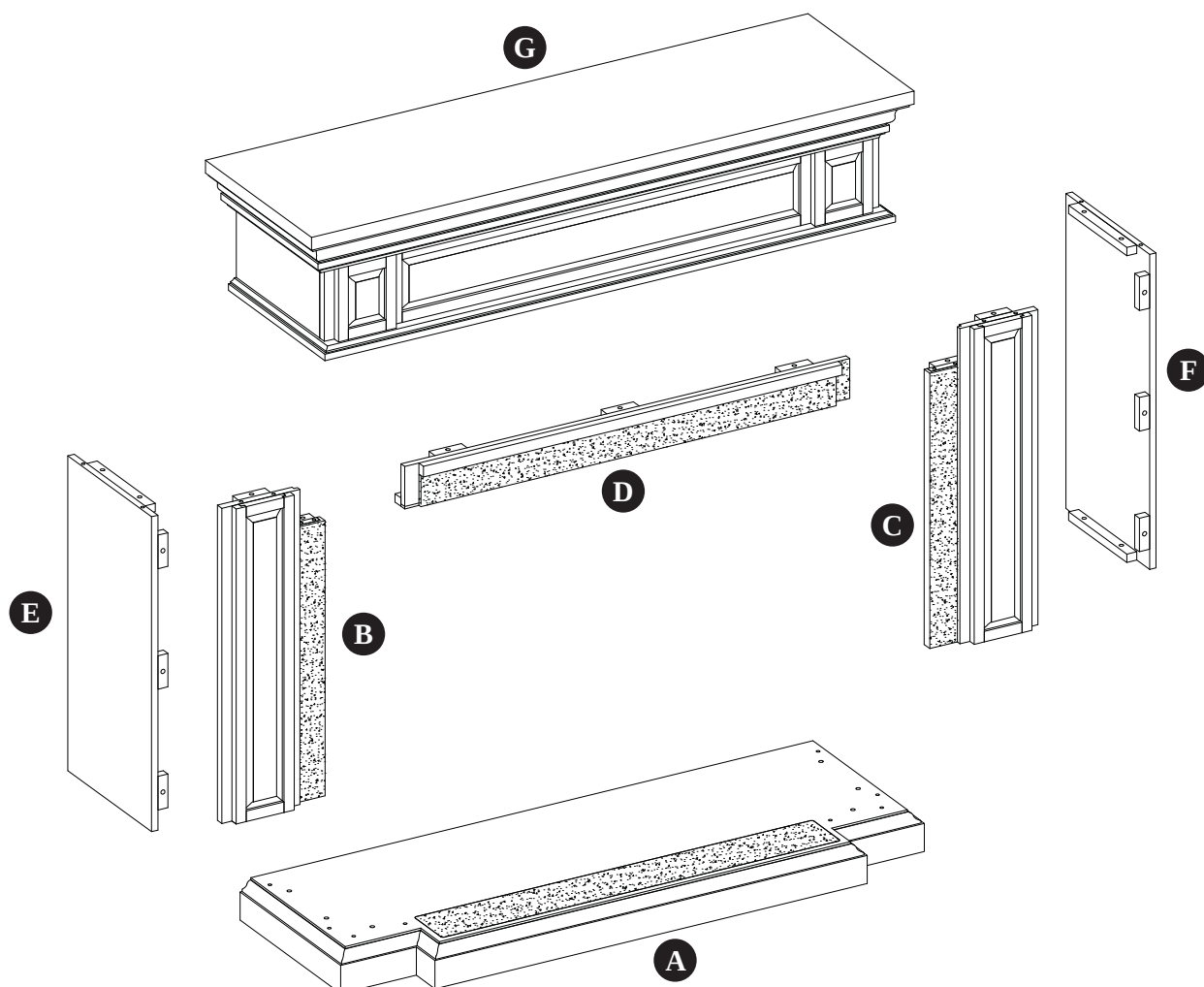


1-866-661-1218



Tenga a la mano su recibo de la tienda, el manual de instrucciones, y el número de la pieza cuando realice la llamada.

33WM1315



Part	Description	Quantity
A	Base Assembly	1
B	Left Front Panel	1
C	Right Front Panel	1
D	Center Front Panel	1
E	Left Side Panel	1
F	Right Side Panel	1
G	Top Assembly	1

SAFETY INFORMATION



Please read and understand this entire manual before attempting to assemble, operate or install the product.



WARNING

- Some steps are more easily handled with two adults.

CAUTION

- Before assembly and/or installation, carefully unwrap all parts.
- Locate and set aside the hardware kit before discarding packaging.
- Use care when assembling your new product. Take your time and follow the assembly instructions closely.

INFORMATION DE SÉCURITÉ



Assurez-vous de lire et de comprendre l'intégralité du présent manuel avant de tenter d'assembler, d'utiliser ou d'installer le produit.



AVERTISSEMENT

- Certaines étapes sont plus faciles à effectuer avec l'aide d'un deuxième adulte.

MISE EN GARDE

- Avant l'assemblage et/ou l'installation, vous devez déballer minutieusement toutes les pièces.
- Localisez et mettez de côté le jeu de quincaillerie avant de jeter l'emballage.
- Soyez vigilant lorsque vous assemblez le nouveau produit. Prenez votre temps et suivez attentivement ces instructions.

INFORMACIÓN DE SEGURIDAD



Lea y comprenda completamente este manual antes de intentar ensamblar, usar o instalar el producto.



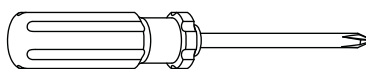
ADVERTENCIA

- Algunos de los pasos se pueden realizar con mayor facilidad entre dos adultos.

PRECAUCIÓN

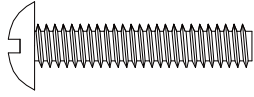
- Antes del ensamblaje y/o instalación, desenvuelva cuidadosamente todas las piezas.
- Localice y separe el equipo de accesorios antes de desechar el embalaje.
- Tenga cuidado al ensamblar el nuevo producto. Tómese su tiempo y siga detenidamente las instrucciones de ensamblaje.

TOOLS REQUIRED OUTILS NÉCESSAIRES HERRAMIENTAS NECESARIAS



HARDWARE LIST

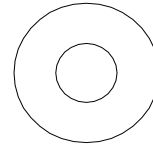
[x23]



AA

Ø6.3x32mm
PH-BLTBLK001

[x23]



BB

Ø19mm
PH-WSRBLK001

[x20]



CC

Ø8x30mm
PH-DWLNTL001

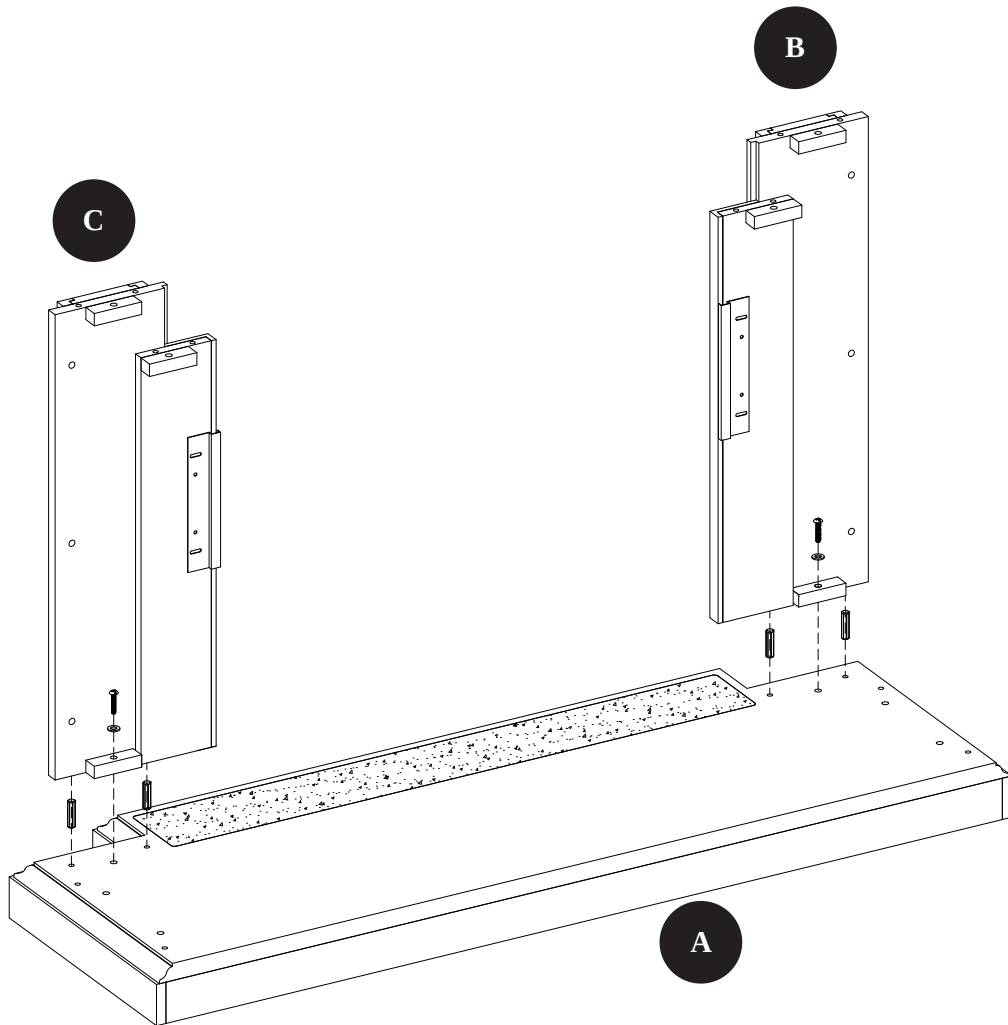
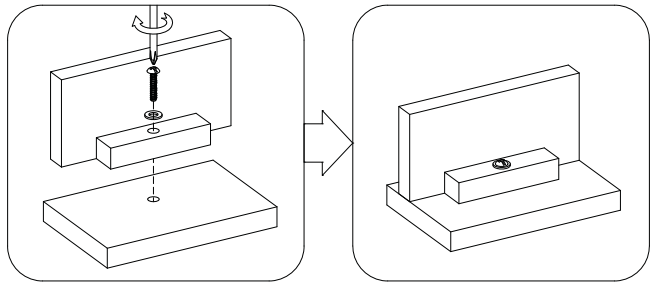
[x1]



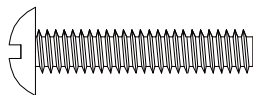
ZZ

Touch-Up Pen

1

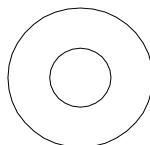


AA



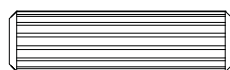
[x2]

BB



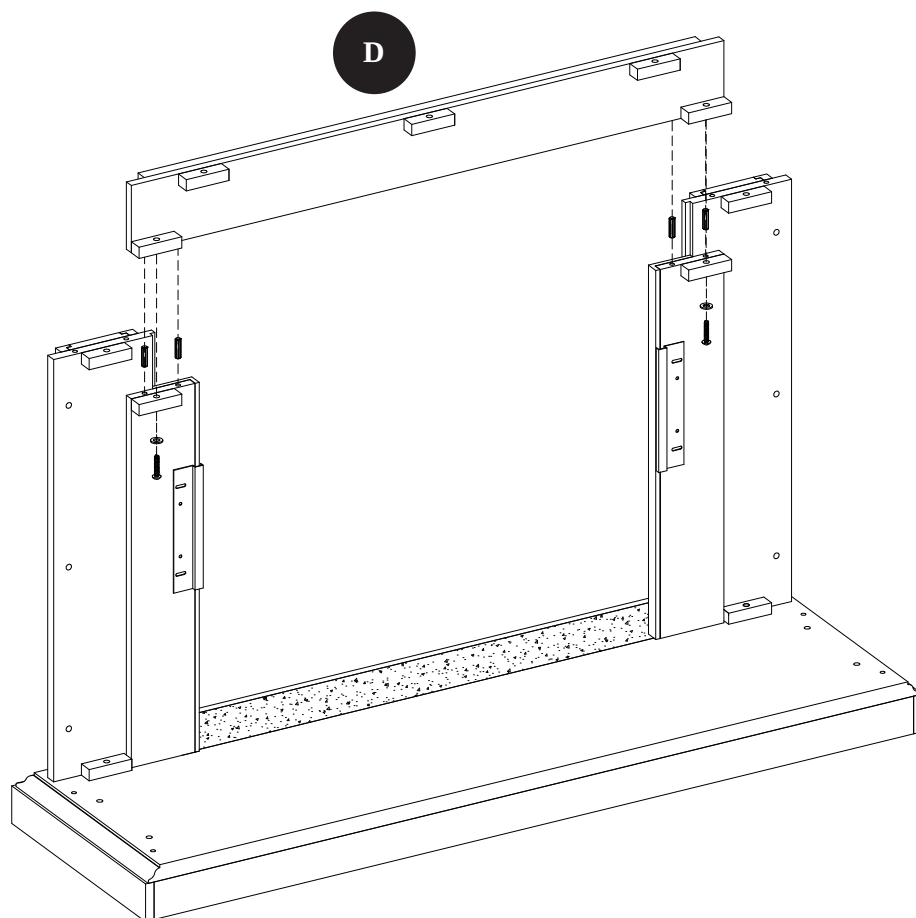
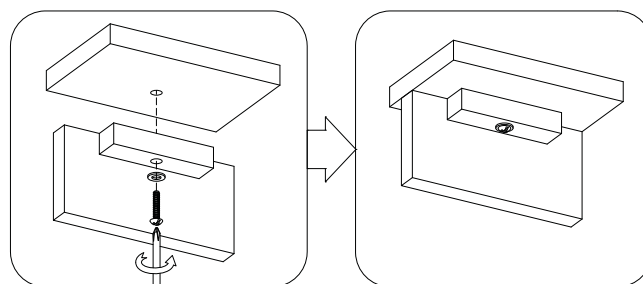
[x2]

CC

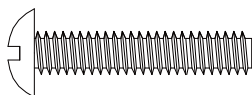


[x4]

2

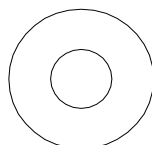


AA



[x2]

BB



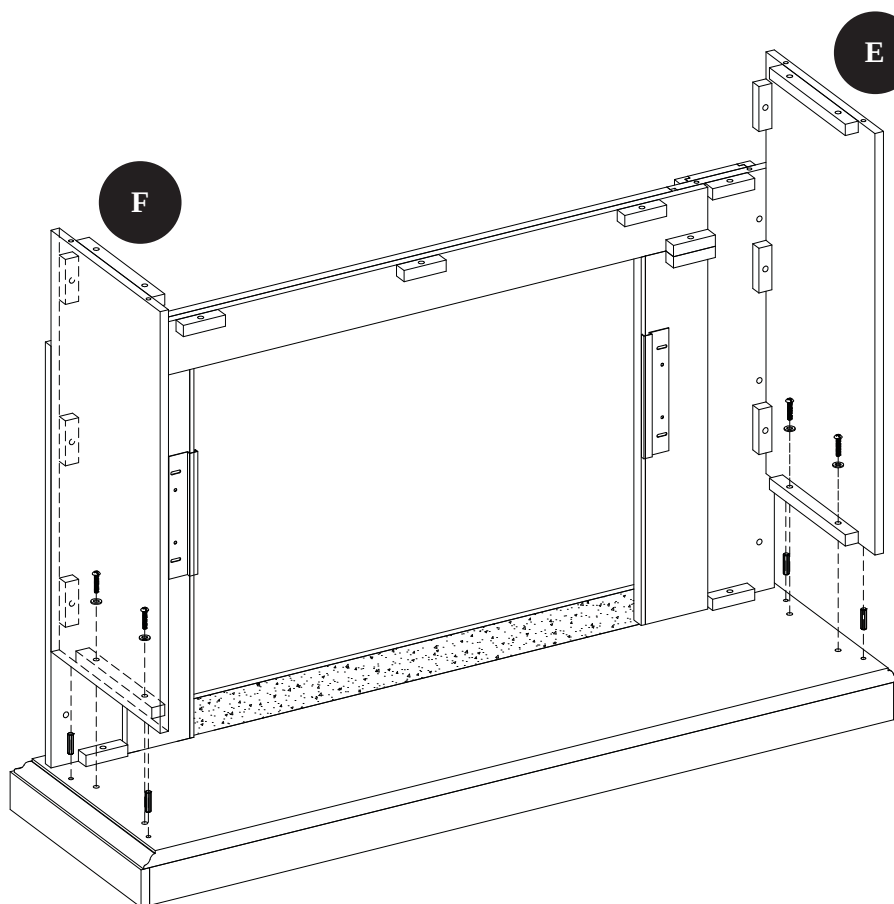
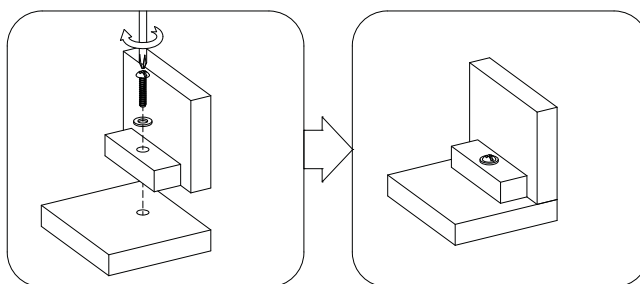
[x2]

CC

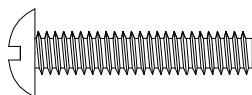


[x4]

3

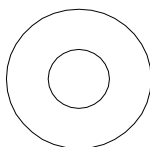


AA



[x4]

BB



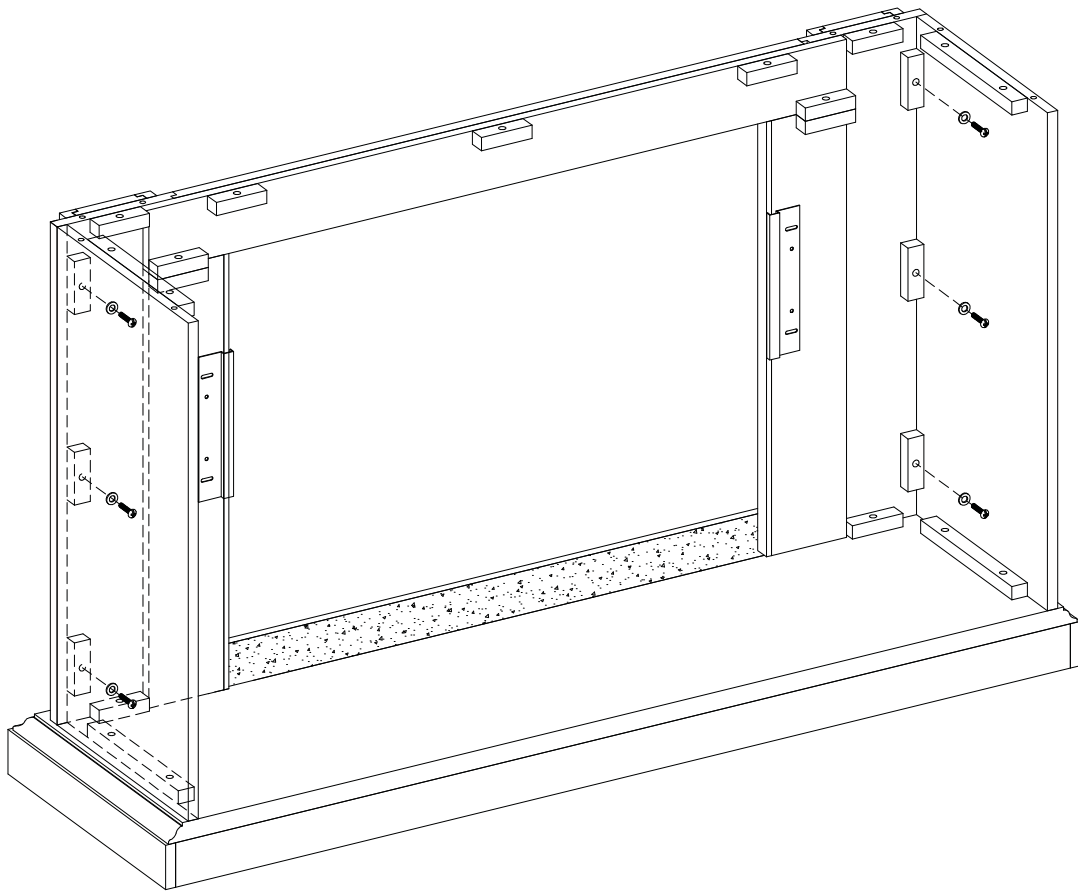
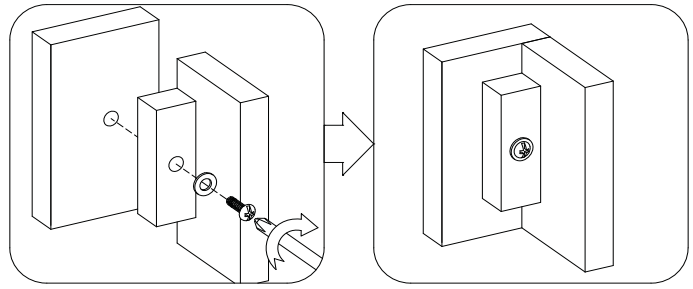
[x4]

CC

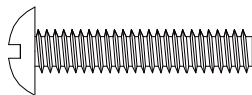


[x4]

4

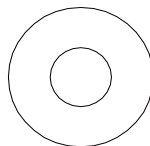


AA



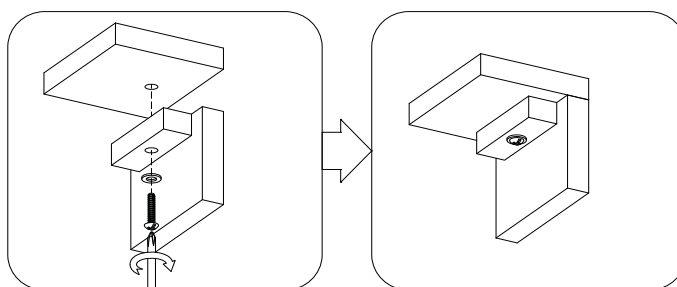
[x6]

BB

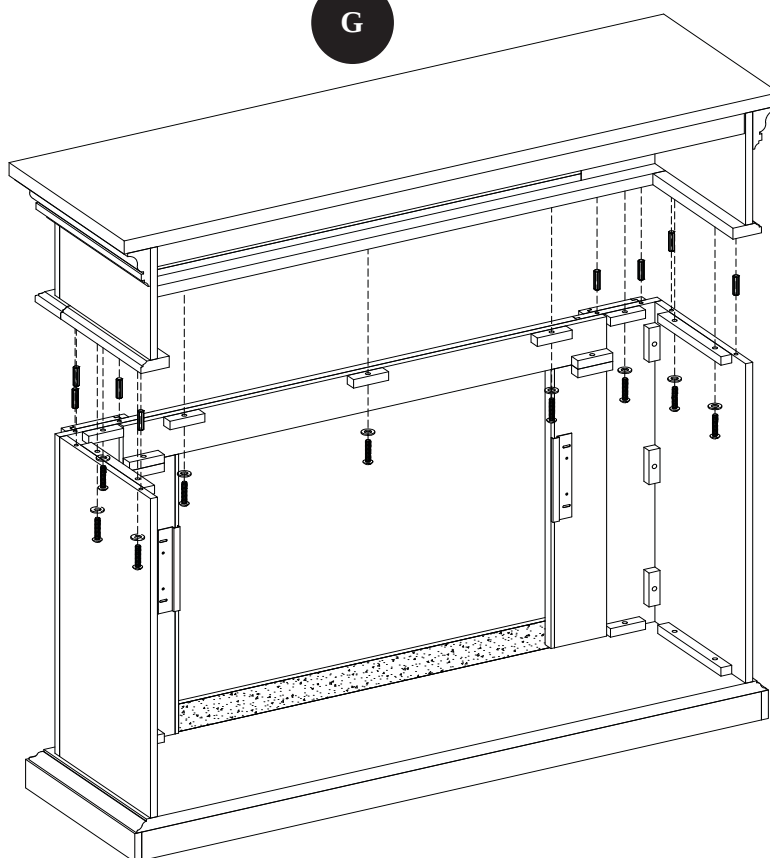


[x6]

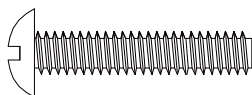
5



G

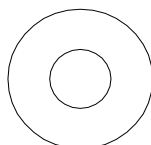


AA



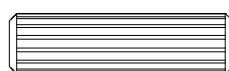
[x9]

BB



[x9]

CC



[x8]

READ BEFORE INSERT INSTALLATION



PLEASE READ ALL "ELECTRIC FIREPLACE INSERT" INSTRUCTIONS PRIOR TO INSTALLING ELECTRIC INSERT IN YOUR COMPLETED FIREPLACE MANTEL. INSTALL THE INSERT IN YOUR FIREPLACE CLOSE TO ITS FINAL POSITION.

Lift insert carefully into the back of the unit and center in the insert opening. Do not drag insert as it may scratch your unit.

MOVE YOUR COMPLETED UNIT ONLY SHORT DISTANCES. MOVE COMPLETED UNIT WITH GREAT CARE. IT TAKES TWO PEOPLE TO MOVE COMPLETED UNIT INTO ITS FINAL POSITION.



LEA ATENTAMENTE TODAS LAS INSTRUCCIONES DEL "HOGAR ELÉCTRICO" ANTES DE SU INSTALACIÓN EN LA CHIMENEA DECORATIVA. UBIQUE EL HOGAR ELÉCTRICO EN LA POSICIÓN DEFINITIVA DENTRO DE LA CHIMENEA.

Levante el hogar cuidadosamente, colóquelo en la parte posterior de la unidad y céntrelo en la abertura de la chimenea. No empuje el hogar desde su Base dado que la unidad se puede dañar.

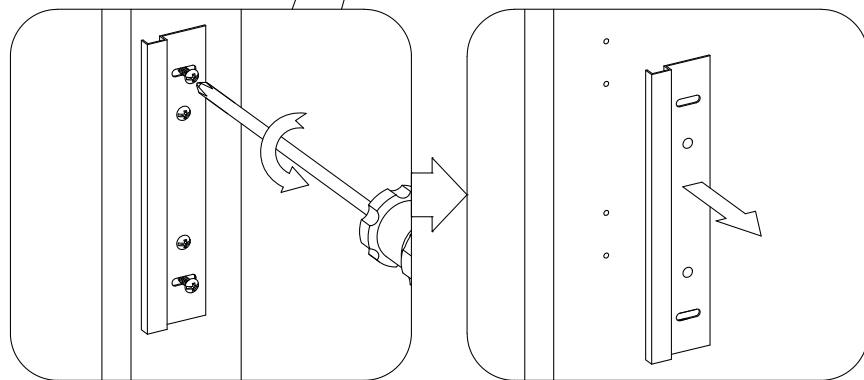
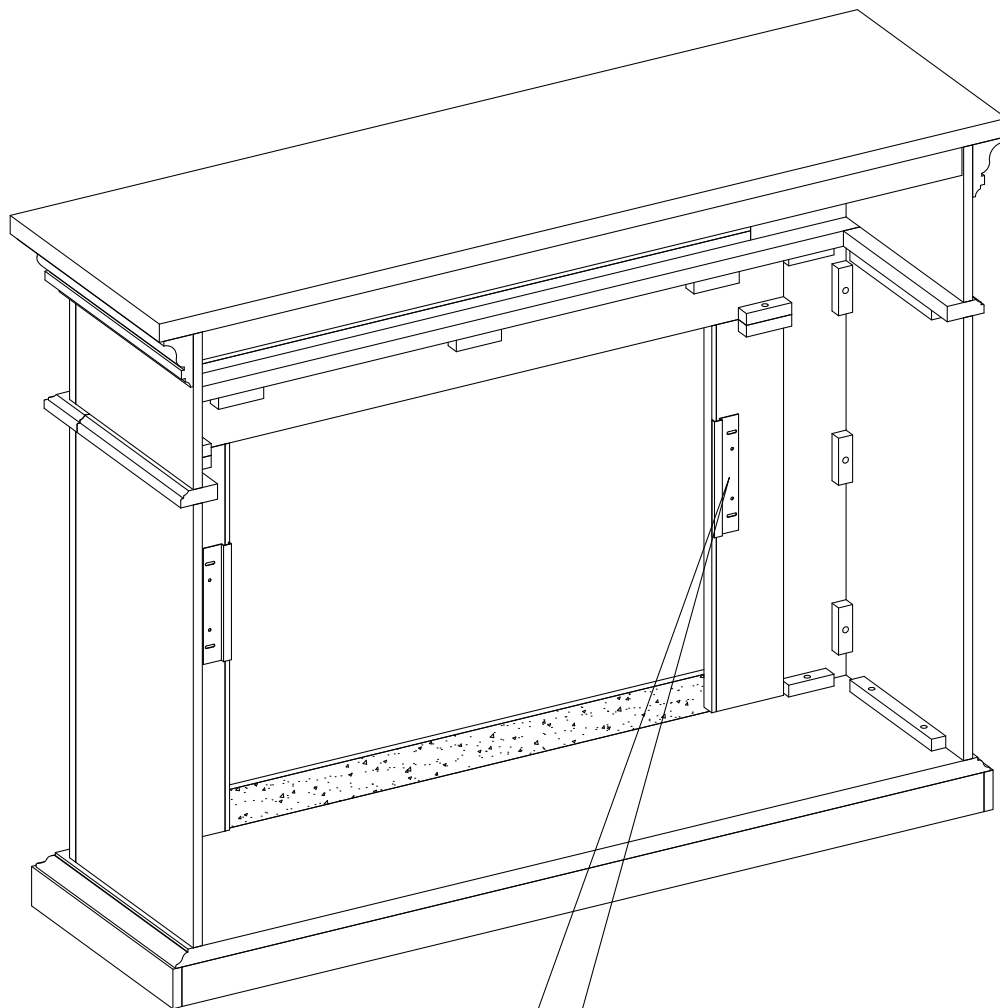
MUEVA LA UNIDAD COMPLETA SÓLO EN DISTANCIAS CORTAS MUEVA LA UNIDAD COMPLETA CON MUCHO CUIDADO. SE NECESITAN DOS PERSONAS PARA DESPLAZAR LA UNIDAD COMPLETA AL LUGAR DEFINITIVO QUE VA A OCUPAR.

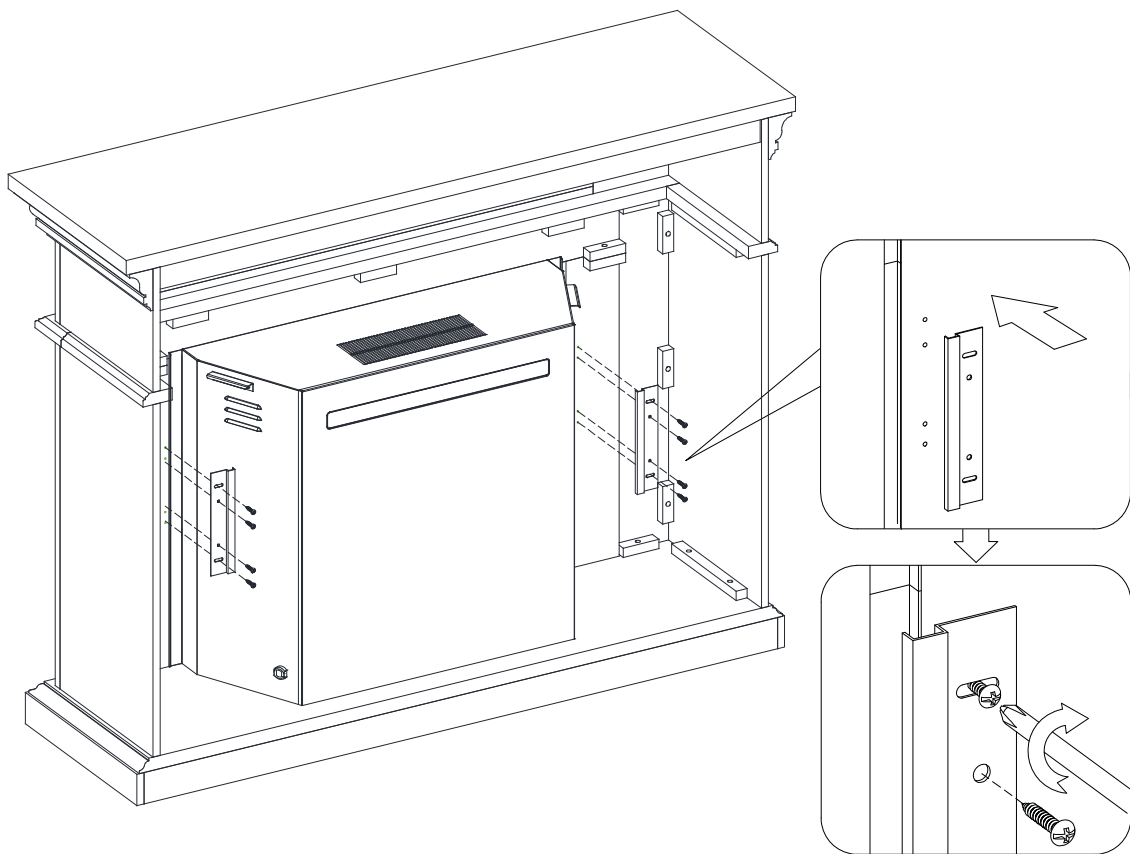
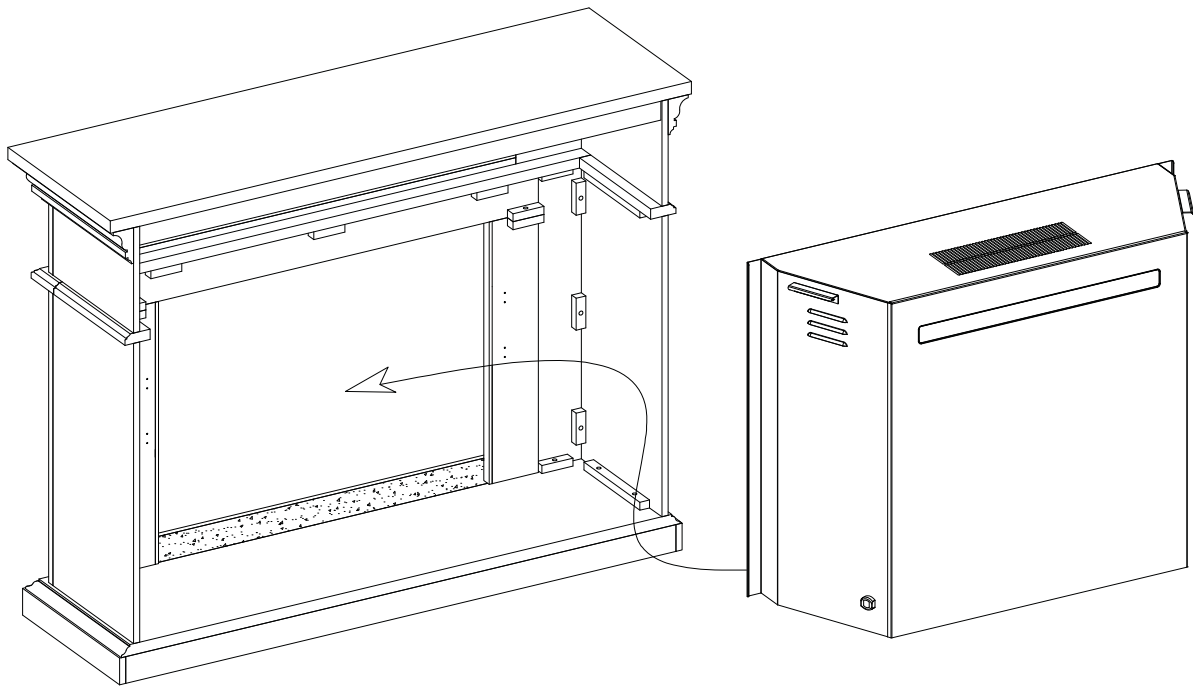


VEUILLEZ LIRE TOUTES LES INSTRUCTIONS D'INSTALLATION DU FOYER ÉLECTRIQUE ENCASTRABLE AVANT D'INSTALLER LE FOYER DANS LE MANTEAU, UNE FOIS CELUI-CI ASSEMBLÉ. INSTALLEZ LE FOYER DANS L'ESPACE PRÉVU, PRÈS DE SA POSITION FINALE.

Soulevez doucement le foyer encastrable pour le déposer par l'arrière du manteau, dans le centre de l'ouverture de celui-ci. Ne pas tirer le foyer encastrable sur la base/âtre car cela pourrait égratigner la base du manteau.

NE DÉPLACEZ LE FOYER ENTIÈREMENT MONTÉ QUE SUR DE COURTES DISTANCES. DÉPLACEZ L'UNITÉ MONTÉE AVEC SOIN. IL FAUT DEUX PERSONNES POUR DÉPLACER L'UNITÉ MONTÉE ET LA METTRE EN PLACE.



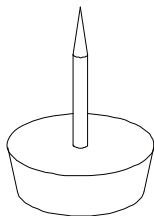


CARE/ MAINTENANCE	SOIN / ENTRETIEN	CUIDADO / MAN- TENIMIENTO
Care and Maintenance • Use a soft, clean cloth that will not scratch the surface when dusting. • Use of furniture polish is not necessary. Should you choose to use polish, test first in an inconspicuous area. • Using solvents of any kind on your furniture may damage the finish. • Never use water to clean your furniture as it may cause damage to the finish. • Always use coasters under beverage glasses and flowerpots. • Liquid spills should be removed immediately, as it may damage the furniture. Use a soft, clean cloth and blot the spill gently. Avoid rubbing. • Always use protective pads under hot dishes and plates. Heat can cause chemical changes that may create spotting within the furniture. Further advice about wood furniture care It is best to keep your furniture in a climate-controlled environment. Temperature and humidity changes can cause fading, warping, shrinking and splitting of wood. It is advised to keep furniture away from direct sunlight as sun may damage the finish. Proper care and cleaning at home will extend the life of your purchase. Following these important and helpful tips will enhance your furniture as it ages. A touch- up pen has been provided to repair any small nicks or scratches that may occur during assembly or shipping. We hope you enjoy your purchase for many years. Thank you for your purchase!	Soin / Entretien • Lors de l'époussetage, utilisez un chiffon doux et propre qui n'égratigne pas la surface. • Il n'est pas nécessaire d'utiliser du poli à meuble. Si vous décidez d'utiliser du poli à meuble, veuillez d'abord en faire l'essai dans un endroit moins en évidence. • L'utilisation de solvant de quelque sorte sur votre ameublement peut endommager le fini. • Ne jamais utiliser d'eau pour nettoyer votre ameublement car cela peut endommager le fini. • Utilisez toujours des dessous de verre sous les verres/tasses des breuvages et sous les pots à fleur. • Tout déversement de liquide doit être enlevé immédiatement car cela peut endommager l'ameublement. Utilisez un chiffon doux et propre et éponger délicatement le déversement. Évitez de frotter. • Utilisez toujours des tampons protecteurs sous les plats et les assiettes chaudes. La chaleur peut causer des changements chimiques qui peuvent créer des taches sur l'ameublement. Autres conseils sur l'entretien du bois Il est préférable de conserver votre ameublement dans un environnement dont le climat est contrôlé. Les changements de température et d'humidité peuvent causer une décoloration, un gauchissement, un rétrécissement et un fendillement du bois. Il est conseillé de garder l'ameublement éloigné des rayons directs du soleil puisque le soleil peut endommager son fini. Un nettoyage et un entretien approprié à domicile permettra d'allonger la durée de vie de votre achat. De suivre ces conseils importants et pratiques aidera votre ameublement à vieillir en beauté. Un crayon à retouches est fourni pour réparer toute égratignure qui pourrait se produire lors de l'assemblage ou du transport. Nous vous souhaitons des années de plaisir avec l'utilisation de votre achat. Nous vous remercions pour votre achat!	Cuidado / Mantenimiento • Use un paño suave y limpio que no raye la superficie cuando elimine el polvo. • El uso de cera para muebles no es necesario. Si elige utilizar la cera, realice primero una prueba en un área discreta. • Usar solventes de cualquier clase en sus muebles puede dañar el acabado. • Nunca utilice agua para limpiar sus muebles, ya que puede causar daños en el acabado. • Siempre utilice posavasos para colocar los vasos de bebidas y las macetas. • Los derrames de líquidos se deben recoger inmediatamente, ya que pueden dañar el mueble. Use un paño suave y limpio y seque el derrame con cuidado. Evite frotar. • Siempre utilice almohadillas protectoras debajo de los platos y vajillas calientes. El calor puede causar cambios químicos los cuales pueden crear manchas en los muebles. Más consejos sobre el cuidado de los muebles de madera Es mejor mantener sus muebles en un entorno climatizado. Los cambios en la temperatura y la humedad pueden desteñir, alabea, encoger y fragmentar la madera. Se recomienda mantener los muebles lejos de la luz directa del sol, pues el sol puede dañar el acabado. La limpieza y el cuidado adecuados en el hogar extenderán la vida útil de su compra. Al seguir estos consejos importantes y útiles mejorará sus muebles a medida que pasa el tiempo. Se ha proporcionado un marcador corrector para reparar cualquier raya o rasguño pequeño que se pueda producir durante el montaje o el envío. Esperamos que disfrute su compra durante muchos años. ¡Gracias por su compra!

REPLACEMENT PARTS 33WM1315

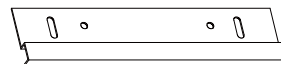
PIECES DE REMPLACEMENT 33WM1315

PARTES DE REPUESTO 33WM1315



DD

PH-GLDBRW001



EE

PH-BKTZNC001

MODELS :

**18EF031GRA, 18EF031SRA, 23EF031GRA, 23EF031SRA,
25EF031GRA, 26EF031GRA, 26EF031SRA, 28EF031GRA,
28EF031SRA, 32EF031GRA, 33EF031GRA, 33EF031SRA**



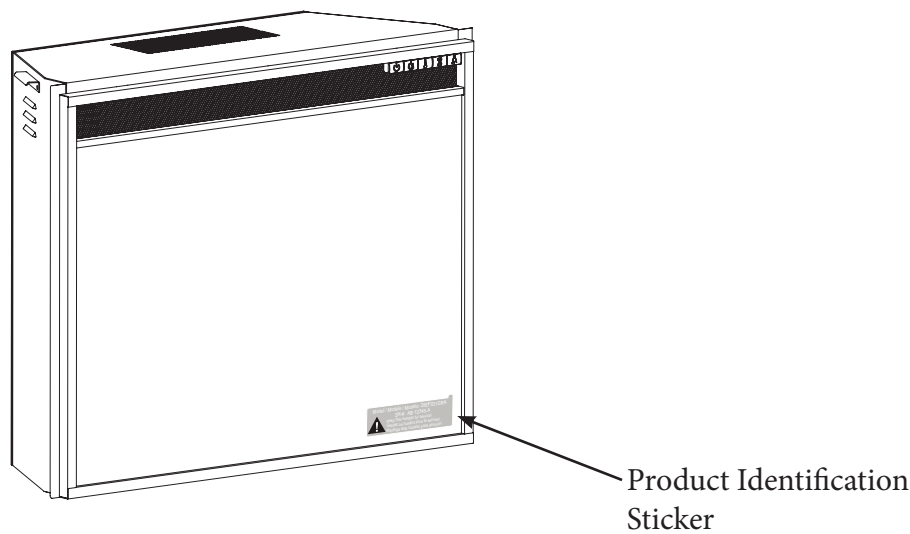
www.tsicustomerservice.com



1-866-661-1218

GETTING STARTED

1. Remove the product identification sticker from the front of the insert.



2. Attach the Product Identification Sticker to the Manual below for future reference. This information is used for product registration and also is necessary for customer service.

Attach Product Identification Sticker Here



3. Go to www.tsicustomerservice.com for product warranty registration. If you are unable to complete registration save your proof of purchase for warranty purposes.

PRODUCT SPECIFICATIONS

VOLTAGE	120VAC, 60 Hz
AMPS	11.7 Amps
WATTS	1400 Watts

IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons including the following:

1. Read all instructions before using this appliance.
2. This appliance is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this appliance. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes and curtains at least 3 feet (0.9 m) from the front of this appliance and keep away from the sides and the rear. **WARNING:** In order to avoid overheating, do not cover the heater.
3. **CAUTION:** Never leave the heater operating unattended. Extreme caution is necessary if unsupervised children or invalids are nearby.
4. The appliance is not to be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
5. Always unplug this appliance when not in use.
6. Do not operate any heater with a damaged cord or plug or after the appliance malfunctions, or if it has been dropped or damaged in any manner.
7. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
8. Do not use outdoors.
9. This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate this appliance where it may fall into a bathtub or other water container.
10. Do not run cord under carpeting. Do not cover cord with throw rugs, runners or the like. Arrange cord away from traffic areas and where it will not be tripped over.
11. To disconnect this appliance, turn controls to the off position, then remove plug from outlet.
12. Connect to properly grounded outlets only. This heater is for use on 120 volts. The cord has a plug as shown at A in Fig.1 Do not use a 2 prong adapters. Never use with an extension cord or relocatable power tap (outlet/power strip).

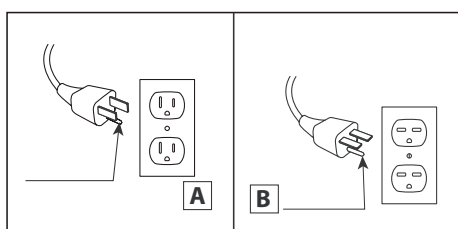
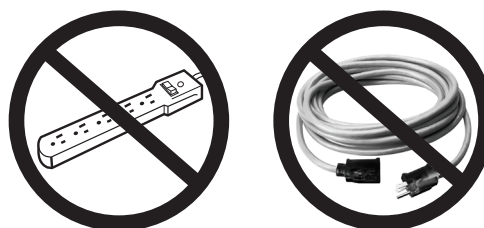


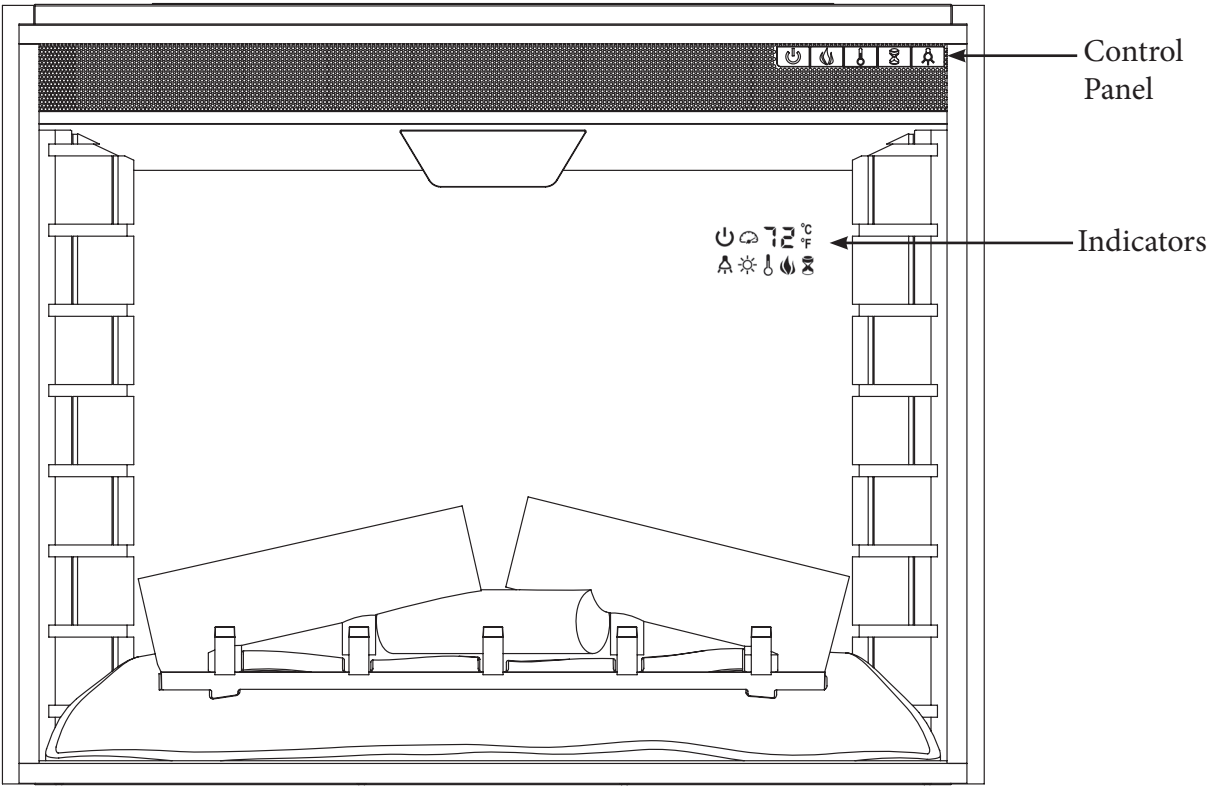
Fig.1



13. This appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the current CSA C22.1 Canadian Electrical Code or for U.S.A. installations, follow local codes and the National Electrical Code, ANSI/NFPA NO.70.
14. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the appliance.
15. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where opening may become blocked.
16. This appliance has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint or flammable liquids are used or stored. This fireplace should not be used as a drying rack for clothing. Christmas stockings or decorations should not be hung in the area of it.
17. Use this appliance only as described in the manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.

SAVE THESE INSTRUCTIONS

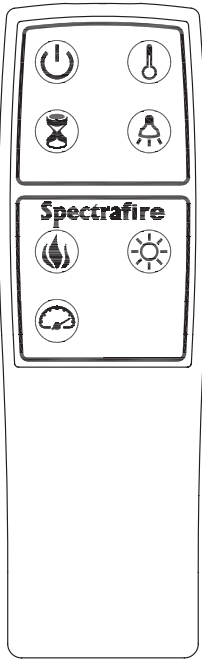
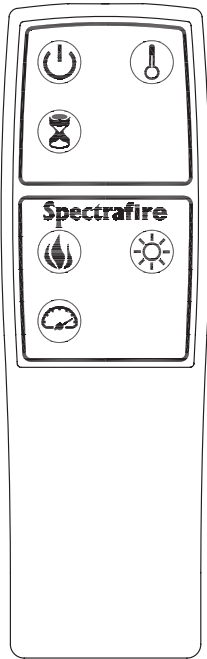
OPERATION INSTRUCTIONS



When a function is changed from the control panel or remote there will be a corresponding indicator displayed. The indicator shows the function changed and the level selected. When the function is turned off, the corresponding indicator will flash several times then fade off.

Models: 18EF031 / 23EF031
25EF031 / 26EF031

Models: 28EF031 / 32EF031
33EF031



OPERATION INSTRUCTIONS

FUNCTION	ICON	DESCRIPTION
HEATER		The fireplace contains a fan forced wire element heater. The default temperature is 72 °F (22 °C.). The thermostat setting range is 62°F - 82°F or 17°C - 27°C or continuously ON. The thermostat is adjustable by 2°F or 1°C increments. The button on the remote only turns the heater on/off to the thermostat setting selected with the control panel. To change between °F and °C press and hold the HEATER button on the control panel for 3 seconds.
TIMER		Pressing the timer button will cycle through the timer settings; 30 minutes, 1 Hour, 2H, 3H, 4H, 5H, 6H, 7H, 8H, 9H and off.
DOWNLIGHT		The downlight is only available on the 28EF031/ 32EF031 and 33EF031 models. Pressing the downlight button will cycle through the downlight settings; on, auto and off.
SPECTRAFIRE COLOR		There are 5 unique Spectrafire flame effects that can be selected. 1: Spectrafire 2: Sapphire 3: Amethyst 4: Campfire 5: Midnight Fire AU: Auto Cycle which will automatically fade in and fade out a new color flame effect periodically.
SPECTRAFIRE INTENSITY		The intensity is only adjustable from the remote control. Each Spectrafire flame color option has 5 intensity options available.
SPECTRAFIRE SPEED		The flame speed is only adjustable from the remote control. Each Spectrafire flame color option has speed options available. Setting 1 is slowest ranging up to setting 5 which is the fastest.

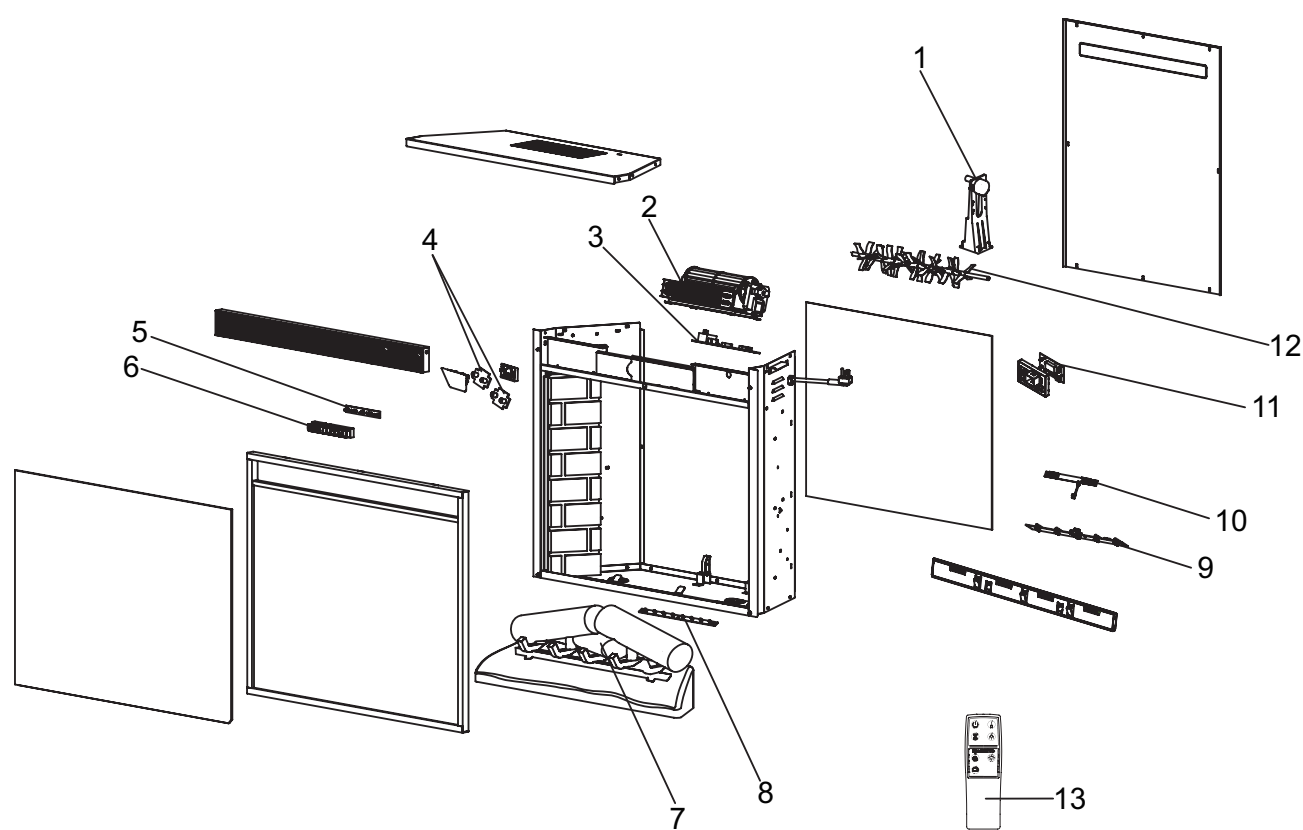
TROUBLESHOOTING

Problem	Root Cause	Corrective Action
Display shows “ E 1 ”	The thermostat sensor is broken or disconnected.	Unplug the fireplace, remove the back panel of the fireplace and check that the thermostat is plugged into the main circuit board. If this does not solve the problem contact customer service for a replacement thermostat sensor.
Display shows “ E 2 ”	The thermostat sensor is broken.	Contact customer service for a replacement thermostat sensor.
Display shows “ E 3 ”	Manual Reset overheat protection has triggered.	Inspect the heater and check that the air inlets and outlets are not blocked as this may cause overheating. Unplug the heater for 30 minutes and allow it to cool down. Replug and operate, monitor the heater for signs of overheating, if the problem persist discontinue use of the heater and contact customer service.
Heater does not blow warm air.	Cool down cycle.	Normal operation, will continue to run for several minutes before shutting down. Times will vary based on temperatures. During this time cool air will blow.
No power, logs do not glow.	No power to the unit	Check that unit is plugged into a standard 120V outlet. Press power button several times, make sure power is set at “ON” position.
Downlights (28EF031, 32EF031 & 33EF031) do not light.	Downlight not turned on.	Press the downlight button on the control panel to see if the downlight comes on.
Power cord gets warm	Normal operation	Check your heater cord and plug connections. Faulty wall outlet connections or loose plugs can cause the outlet or plug to overheat. Be sure the plug fits tight in the outlet. Heaters draw more current than small appliances, overheating of the outlet may occur even if it has not occurred with the use of other appliances. During use check frequently to determine if your plug outlet or faceplate is HOT! If so, discontinue use of the heater and have a qualified electrician check and/or replace the faulty outlet(s).
Heater does not blow warm air.	Thermostat setting is preventing heater from turning on.	Adjust the temperature settings to ensure that the thermostat is set higher than the current room temperature.
Flame effect works but heater function does not and the embered flashes when the heater button is pressed.	The heater is disabled.	With the power on press and hold the POWER button on the control panel for 10 seconds. Once re-enabled the embered lights will flash multiple times.
Remote Control is not working.	No batteries	Change the remote batteries.
	Poor Signal	Operate remote transmitter at a slow measured pace. Press the remote control buttons with an even motion and gentle pressure. Repeatedly pressing buttons in rapid succession may cause the transmitter to malfunction.
	Distance	Operate the remote at a distance less than 20 feet from the front of the appliance; point the remote at the control panel.

EXPLODED VIEW

Part	Part Name
1	Flame Generator Drive Motor
2	Heater/Blower Assembly
3	Main Circuit Board
4	Downlight Circuit Board
5	Control Panel Circuit Board
6	Control Panel Buttons
7	Emberbed with Log
8	Emberbed Circuit Board
9	Flame Circuit Board
10	Blue Flame Circuit Board
11	LCD Display
12	Flame Generator/ Spinner
13	Remote Control

Note, the scale and size of your parts may be different depending on your exact model.



CARE AND MAINTENANCE

- The motors used on the fan and the flame generator assembly are pre-lubricated for extended bearing life and require no further lubrication. However, we recommend periodic cleaning/vacuuming of the fan/heater.
- Make sure the unit is turned OFF and unplugged before cleaning the heater or fireplace.

FCC/IC INFORMATION

NOTE: This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

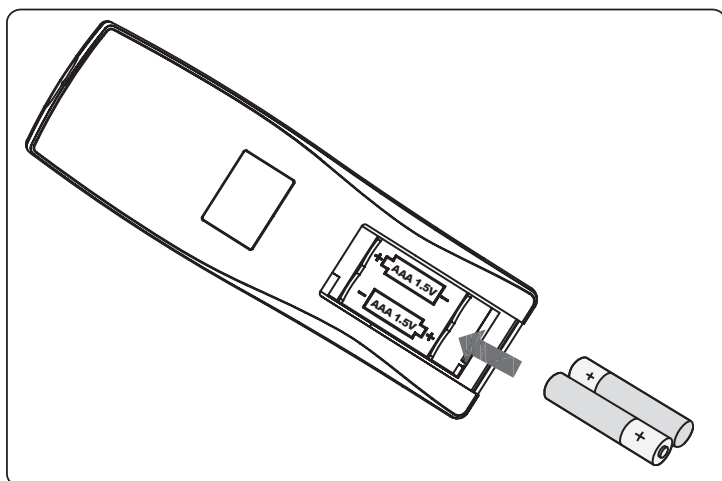
- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Modifications not approved by the party responsible for compliance could void user's authority to operate the equipment.

This Class B digital apparatus complies with Canadian ICES-003.

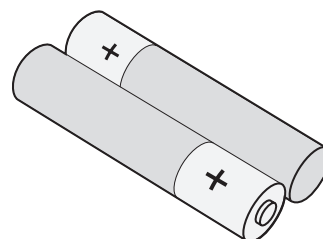
BATTERY REPLACEMENT

NOTE: Do not mix old and new batteries.
Do not mix alkaline, standard (carbon zinc), or rechargeable (nicad, nimh, etc.) batteries.
Do not ingest batteries.



Note:

Battery disposal
Please always dispose of batteries
at a suitable recycling point.



CAUTION:

- Always purchase the correct size and grade of battery most suitable for the intended use.
- Replace all batteries of a set at the same time.
- Clean the battery contacts and also those of the device prior to battery installation.
- Ensure the batteries are installed correctly with regard to polarity (+ and -).
- Remove batteries from equipment which is not to be used for an extended period of time.
- Remove used batteries promptly.

1-YEAR LIMITED WARRANTY

The manufacturer warrants that your new Electric Fireplace is free from manufacturing and material defects for a period of one year from date of purchase, subject to the following conditions and limitations.

1. Install and operate this appliance in accordance with the installation and operating instructions furnished with the product at all times. Any unauthorized repair, alteration, willful abuse, accident, or misuse of the product shall nullify this warranty.
2. This warranty is non-transferable, and is made to the original owner, provided that the purchase was made through an authorized supplier of the product.
3. The warranty is limited to the repair or replacement of part(s) found to be defective in material or workmanship, provided that such part(s) have been subjected to normal conditions of use and service, after said defect is confirmed by the manufacturer's inspection.
4. The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of the defective part(s).
5. Any installation, labor, construction, transportation, or other related costs/expenses arising from defective part(s), repair, replacement, or otherwise of same, will not be covered by this warranty, nor shall the manufacturer assume responsibility for same.
6. The owner/user assumes all other risks, if any, including the risk of any direct, indirect or consequential loss or damage arising out of the use, or inability to use the product, except as provided by law.
7. All other warranties – expressed or implied – with respect to the product, its components and accessories, or any obligations/liabilities on the part of the manufacturer are hereby expressly excluded.
8. The manufacturer neither assumes, nor authorizes any third party to assume on its behalf, any other liabilities with respect to the sale of the product.
9. The warranties as outlined within this document do not apply to non accessories used in conjunction with the installation of this product.
10. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This warranty is void if:

- a. The fireplace is subjected to prolonged periods of dampness or condensation.
- b. Any unauthorized alteration, willful abuse, accident, or misuse of the product.
- c. You do not have the original receipt of purchase.

CUSTOMER SERVICE

www.tsicustomerservice.com

For Customer Service Call 1-866-661-1218

Questions? Our experts are standing by to assist you at our Toll-Free help line, we can help you with assembly, and, if necessary, replace damaged/missing parts. Assistance is available 7 days a week/24 hours a day/365 days per year.

IMPORTANT:

Before contacting Customer Service please have this information available:

- Serial Number
- Model Number
- Sales Receipt or Proof of Purchase



www.tsicustomerservice.com